

Lyra – Provider FAQ (U.S.)

Lyra Health offers a wide network of therapists for employees and their families. If you or a family member is engaged in therapy through Modern Health or another network, your therapist may already be in-network with Lyra Health.

What you can do: Ask your therapist if they are in-network with Lyra Health.

If your therapist confirms they are in-network with Lyra Health:

- Advise your therapist that your Modern Health benefits will end after December 31, 2022, and your Lyra benefits will begin on January 1, 2023
- To transition billing to Lyra, your therapist will need to open a Marvell account through the Lyra provider platform

If your provider confirms they are not in-network with Lyra Health:

- Your therapist may apply for acceptance into the Lyra Health network at lyrahealth.com/apply-now
 - o **Note for therapist:** On the application under the question “How did you hear about Lyra?” select “Existing Client has a Lyra Benefit”
- The application process can take 3 – 4 weeks, although therapists seeing Marvell employees and family members will be given priority
- Please note that not all therapists applying for coverage within Lyra Health’s network will be accepted. See below for more details on qualifications for consideration into Lyra Health’s network

Lyra Health works with the best behavioral health care providers in the U.S., where providers must:

- Practice evidence-based therapies
- Utilize short-term therapy approaches
- Have the appropriate credentials, including an active and independent clinical license in their state
- Lyra providers typically hold either masters-level degrees (LCSW, LMFT/LPC) or doctoral degrees in clinical psychology (PhD/PsyD)
- Adhere to Lyra’s policies and procedures, including the outcomes reporting

For additional questions your therapist can contact Lyra at (877) 452-1372.